## **HOLIDAY SCHEDULES**



## Christmas Schedule:

Phoenix will be closing early Wed.,  $12/24^*$  and will be closed on Thursday 12/25, in observance of the Christmas Holiday.

Please note the following when scheduling sample submittals:

- No Bacteria samples will be accepted on Wed., 12/24.
- Total Coliform/E. Coli (Counts by MF) samples will not be accepted after Fri., 12/19-(Due to the confirmation process).
- Fecal Coliform (Membrane Filter) samples will not be accepted on Tues. 12/23 and Wed., 12/24.
- SPC samples will not be accepted after Fri., 12/19.
- Enterococci samples will not be accepted on Tues. 12/23 and Wed., 12/24.
- BOD samples will not be set on Saturday 12/20.
- We advise that Formaldehyde and/or SOCs not be submitted Mon., 12/22 thru Mon., 12/29 due to the holding times. If necessary, we will do our best to accommodate, but cannot guarantee holding times will be met.



## New Year's Schedule:

Phoenix will be closing early Wed., December 31st, and will be closed on Thursday, January 1st in observance of New Year's Holiday.

- No Bacteria samples will be accepted on Wed., 12/31.
- Total Coliform/E. Coli (Counts by MF) samples will not be accepted after Friday, 12/26.
- SPC samples will not be accepted on Tuesday 12/30.
- Enterococci samples will not be accepted on Wed., 12/31.
- BOD samples will not be set on Saturday 12/27.
- We advise that Formaldehyde and/or SOCs not be submitted Mon., 12/22 thru Mon., 12/29 due to the holding times. If necessary, we will do our best to accommodate, but cannot guarantee holding times will be met.

For clients that have weekly pickups, please reschedule accordingly to accommodate the holiday schedule.

Please note: \*Phoenix will be closing early on Wed. 12/24, and Wed. 12/31.

These are heavier traffic days, so we are aiming not to schedule any out of state pickups on these two days. In addition, as we would like to get our employees home to their families, we would like to limit our pickup services to the morning hours only. Pickups will be scheduled upon approval.

Please contact client services at 860-645-1102 if you have any questions.

Have a safe and joyous holiday season!